

UniSport Mywellness terms of use from 26 August 2021

1. Using the Mywellness application

If the customer wants to use the online services included in the training card and online training card (online classes and videos) or participate in an online course, they need to create a Mywellness account. The right to use the service is personal and it is forbidden to distribute the content of the service to other persons.

The customer agrees to the privacy statement and terms of use applicable to the application when the user account is activated. In other respects, the UniSport terms of use shall apply to the use of Mywellness.

You must have a valid training or online training card or a paid course to use the training services in Mywellness.

Persons under 18 years of age ('minors') may use the application only under the supervision of the guardian (parents or guardians). Minors may only register in the application with the consent of the parent or guardian ('Parental consent'), for which the minor must add the parent's or guardian's e-mail address to the application at the time of registration. Mywellness uses this email address to request authorisation to register a minor from a parent or guardian. Only after the consent has been obtained can personal data be collected from a minor who has sent a request for registration and use of the application.

2. Reservation and cancellation of services

We notify the persons with a reservation of the cancellation of an online class via email and / or via the application if the customer gives permission to send a cancellation message and selects the desired channels in the app from their own information.

There are no queue place reservations for online classes.

Service	Booking time starts	Reservation possible	Cancellation by	Number of reservations	Penalty for uncanceled reservation
Online classes (training card)	6 days before the event (from midnight)	Until the beginning of the event	Before the start of the event	No restrictions	No reactivation fee
Videos (training card)	A training card or online card customer registered in the Mywellness application can make unlimited use of the video library.				
(Virtual) Courses	Notified in connection with the course*	Until the beginning of the event	7 days before the start of the course**	Not restricted	Price of service